

Ordering process

Ordering the granite top is now simpler than at any time.

Using following hints you will have installed your top already within 3 up to 7 days from placing an order.

1. Drafting the evaluation
- 2.Placing an order
- 3.Closing bid
- 4.Installation

After reading these hints you will fully understand how we are acting.

1. Drafting the evaluation

- Please to pay a visit in our office. Take with you samples of walls of your furniture, of tiles and all other accessories and elements of your insides decor, which can help you with choice of the stone appropriate for your house. Please also bring projection of the room (or simply a picture with dimensions) to enable us to perform evaluation of your project.

During your visit in our exhibition salon we will demonstrate you the full range of different types of granite and marble in the form of whole slabs.

- Please send us by fax or by e-mail, using our [contact form](#), projection and dimensions of ordered elements. We ask for delivering to us as many information about your project as possible. Information should include:

- o Projection and dimensions
- o Stone identification number (ID) from [tab Granites](#)
- o Type of edge / rim
- o Sink unit type (suspended, superimposed or integrated - flush mounted in worktop)
- o Type of heating plate (superimposed or integrated)
- o Personal information including address of project realization, contact data and other particulars, which will help us to perform draft evaluation of the work.

* Draft evaluation will be based on dimensions we will obtain from you.

2. Placing an order

Before placing an order in our Company we ask you to perform following actions in your home.

- All pieces of furniture should be placed in their normal places and accurately levelled.
- All domestic appliances in the kitchen should be placed in their normal places. Above requirement concerns cooker, dishwasher, refrigerator etc.
- Kitchen sink unit should also be installed on its destination place and it should be possible to dismantle it and perhaps also to take it to our workshop to determine accurate location of the hole and to establish the way of fitting the top.
- If you already have any top on your furniture, please make sure before our arrival whether it is dismantled and detached from the kitchen sink and from upper plate of the cooker. We aren't dealing with removing old tops because we are neither plumbers, nor electricians.
- When the above preparatory work is performed, please notice us by telephone and then we shell able to arrive to prepare accurate template.
- Before performing accurate measurements, it is necessary to sign preliminary contract and make 40% advance payment (cash or bank transfer).

Our assemblers will grant you all technical information and will try to acquaint you with all technical details, so we ask you for somebody to be on the spot, for whom it will be possible to provide this information.

3. Closing bid

- The closing bid will be counted out based on accurate measurements made on the spot of realization of an order. We will also verify your final selection of stone and edge/rim. If colour pattern or grain of the stone isn't identical on an entire surface, we propose you arriving to our stone warehouse in order to select plates and their specific parts which will be used for your top. At this stage we will ask you make unambiguous decision which will enable us manufacturing of the top. Manufacturing and installation of the top usually take from 3 to 7 working days from the day of your confirmation of our closing bid.

4. Installation

- Installation is the last step during completion of an order. Before finishing our work (gluing of tops) we expect payment of the closing bid in the form of cash or confirmed bank transfer. Payment must take place at the latest on the day of installation. It is necessary condition for beginning the installation. We will install the top and we will carry out joints, if needed. At the end we will fasten suspended or integrated sink unit as well as we will impregnate the top.